

04 May 2011 - The Department of Foreign Affairs-Office of Consular Affairs (DFA-OCA) wishes to inform the public that measures have been put in place to address the delay in the processing and releasing of passports which are caused by the recent unprecedented increase in passport applications and other technical concerns.

The DFA will extend up to one year the validity of the current expiring passports of applicants who have urgent travel. The extension will be free of charge while the applicants are waiting for the release of their new electronic passports (ePassports).

Overseas Filipino workers (OFWs) and applicants who need their passports on emergency circumstances (e.g., medical concerns, death in the immediate family) are advised to go to the Passport Director's Office, for assistance. The Passport Director's Office is located at the ground floor of the DFA-OCA at the Aseana Business Park along Macapagal Avenue.

Also, the DFA-OCA has extended its work hours, and opened its services on Saturdays. Passport processing services is now available until 8:00 p.m. on weekdays and from 8:00 a.m. to 5:00 pm on Saturdays.

The DFA advises the public to file for their passport applications at least 12 weeks before their intended date of travel.

The DFA is exerting all efforts and is committed to resolve the delays at the soonest possible time, and requests the public's patience and understanding, particularly those who applied at its Regional Consular Offices (RCOs).

For additional information, the public may call the DFA-OCA at telephone nos. (02) 737-1000 and (02) 556-0000, send an email to oca@dfa.gov.ph or visit the Department's website at www.dfa.gov.ph

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