



Medical Claims Statistics - Philippines

Contract Name DFA
 Location(s) All Locations
 Currency USD
 Period 05/2012 - 09/2012

Filtered by

Country of care PHILIPPINES

Breakdown by Type of service	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Doctor's fees (in-patient)	44,630.74	166.49	44,464.25	0.00	17.35%
Bed and board	11,900.16	663.03	11,336.02	0.00	4.42%
Other hospital expenses	54,364.80	3,712.44	51,856.98	0.00	20.24%
Maternity care	479.02	0.00	479.02	0.00	0.19%
Out-patient hospital care	8,858.14	0.00	8,858.14	0.00	3.46%
Doctor's fees (out of hospital)	17,452.29	0.00	17,452.29	0.00	6.81%
Special treatment and care	396.08	0.00	396.08	0.00	0.15%
Diagnostic tests	37,679.89	0.00	37,679.89	0.00	14.70%
Paramedical treatment	8,349.26	0.00	8,349.26	0.00	3.26%
Alternative medical treatment	0.00	0.00	0.00	0.00	0.00%
Preventive care	23,969.83	0.00	23,969.83	0.00	9.35%
Pharmaceutical expenses	34,993.48	0.00	35,100.31	0.00	13.70%
Dental treatment	11,193.04	0.00	11,177.38	0.00	4.36%
Optical care	4,318.39	0.00	3,590.44	0.00	1.40%
Other medical expenses	1,556.69	0.00	1,556.69	0.00	0.61%
Medical evacuation	0.00	0.00	0.00	0.00	0.00%
Total	260,141.81	4,541.96	256,266.58	0.00	100.00%

- Deductible does not apply for expenses incurred in Philippines
- Coverage at 100% for expenses incurred in Philippines (For eligible expenses)

Medical Claims Statistics - USA

Contract Name DFA
Location(s) All Locations
Currency USD
Period 05/2012 - 09/2012

Filtered by

Country of care UNITED STATES OF AMERICA

Breakdown by Type of service	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Doctor's fees (in-patient)	565.62	0.00	288.96	276.66	0.10%
Bed and board	32,407.28	0.00	31,448.70	958.58	10.98%
Other hospital expenses (in-patient)	27,598.05	0.00	27,598.05	0.00	9.63%
Maternity care	1,324.59	0.00	1,284.52	40.07	0.45%
Out-patient hospital care	9,086.10	0.00	8,073.91	1,012.19	2.82%
Doctor's fees (out of hospital)	92,464.63	0.00	76,331.80	16,132.83	26.64%
Special treatment and care	1,810.00	0.00	1,448.00	362.00	0.51%
Diagnostic tests	63,435.97	0.00	53,971.38	9,464.59	18.84%
Paramedical treatment	17,843.92	0.00	14,314.16	3,529.76	5.00%
Alternative medical treatment	0.00	0.00	0.00	0.00	0.00%
Preventive care	4,927.63	0.00	3,782.12	1,145.51	1.32%
Pharmaceutical expenses	58,703.89	1,145.12	46,634.40	10,924.37	16.28%
Dental treatment	25,265.00	0.00	16,719.65	8,545.35	5.84%
Optical care	1,983.36	0.00	708.49	1,274.87	0.25%
Other medical expenses	4,058.60	0.00	3,887.88	170.72	1.36%
Medical evacuation	0.00	0.00	0.00	0.00	0.00%
Total	341,474.64	1,145.12	286,492.02	53,837.50	100.00%

- Deductible applies for expenses incurred in USA

- Coverage at 80% for expenses incurred in USA

* Amount not reimbursed - For some expenses, the reimbursement was zero as the deductible has not been met.

Medical Claims Statistics - Rest of Locations except for USA & Philippines

Contract Name	DFA
Location(s)	All Locations
Currency	USD
Period	05/2012 - 09/2012

Filtered by

Country of care	<p> ARGENTINA AUSTRALIA BANGLADESH BELGIUM BRUNEI CAMBODIA CANADA CHILE CHINA CUBA CZECH REPUBLIC FEDERATED STATES OF MICRONESIA FINLAND FRANCE GERMANY GREECE GUAM HONG KONG HUNGARY INDIA INDONESIA IRELAND ISRAEL ITALY JAPAN JORDAN LAOS MACAU MALAYSIA MEXICO NETHERLANDS NEW ZEALAND NORWAY OMAN PAKISTAN PALAU PAPUA NEW GUINEA POLAND PORTUGAL QATAR REP. OF KOREA, SOUTH RUSSIA SAUDI ARABIA SINGAPORE SOUTH AFRICA SPAIN SWEDEN SWITZERLAND THAILAND TURKEY UNITED ARAB EMIRATES UNITED KINGDOM VIETNAM </p>
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Medical Claims Statistics - Rest of Locations except for USA & Philippines

Breakdown by Type of service	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Doctor's fees (in-patient)	27,725.42	0.00	25,949.49	1,775.93	9.89%
Bed and board	16,098.48	0.00	12,325.57	3,772.91	4.70%
Other hospital expenses (in-patient)	41,792.01	0.00	36,199.68	5,592.33	13.80%
Maternity care	432.06	0.00	406.16	25.90	0.15%
Out-patient hospital care	5,206.56	0.00	4,166.09	1,040.47	1.59%
Doctor's fees (out of hospital)	52,562.58	0.00	33,822.54	18,740.04	12.90%
Special treatment and care	2,383.07	0.00	1,826.47	556.60	0.70%
Diagnostic tests	37,187.35	0.00	27,276.40	9,910.95	10.40%
Paramedical treatment	2,434.31	0.00	1,845.11	589.20	0.70%
Alternative medical treatment	0.00	0.00	0.00	0.00	0.00%
Preventive care	3,327.25	0.00	2,153.98	1,173.27	0.82%
Pharmaceutical expenses	35,549.36	0.00	24,990.66	10,558.70	9.53%
Dental treatment	14,049.37	0.00	9,803.93	4,245.44	3.74%
Optical care	6,566.74	0.00	4,277.47	2,289.27	1.63%
Other medical expenses	3,469.41	0.00	3,413.44	55.97	1.30%
Medical evacuation	73,819.98	0.00	73,819.98	0.00	28.15%
Total	322,603.95	0.00	262,276.97	60,326.98	100.00%

- Deductible applies for expenses incurred outside Philippines
- Coverage at 80% for expenses incurred ioutside Philippines

* Amount not reimbursed - For some expenses, the reimbursement was zero as the deductible has not been met.

Medical Claims Statistics - All Locations

Contract Name DFA
Location(s) All Locations
Currency USD
Period 05/2012 - 09/2012

No filtering defined

Breakdown by Type of service	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Doctor's fees (in-patient)	72,921.78	166.49	70,702.70	2,052.59	8.78%
Bed and board	60,405.92	663.03	55,110.29	4,632.60	6.85%
Other hospital expenses (in-patient)	123,754.86	3,712.44	115,654.71	4,387.71	14.37%
Maternity care	2,235.67	0.00	2,169.70	65.97	0.27%
Out-patient hospital care	23,150.80	0.00	21,098.14	2,052.66	2.62%
Doctor's fees (out of hospital)	162,479.50	0.00	127,606.63	34,872.87	15.85%
Special treatment and care	4,589.15	0.00	3,670.55	918.60	0.46%
Diagnostic tests	138,303.21	0.00	118,927.67	19,375.54	14.77%
Paramedical treatment	28,627.49	0.00	24,508.53	4,118.96	3.04%
Alternative medical treatment	0.00	0.00	0.00	0.00	0.00%
Preventive care	32,224.71	0.00	29,905.93	2,318.78	3.71%
Pharmaceutical expenses	129,246.73	1,145.12	106,725.37	21,376.24	13.26%
Dental treatment	50,507.41	0.00	37,700.96	12,806.45	4.68%
Optical care	12,868.49	0.00	8,576.40	4,292.09	1.07%
Other medical expenses	9,084.70	0.00	8,858.01	226.69	1.10%
Medical evacuation	73,819.98	0.00	73,819.98	0.00	9.17%
Total	924,220.40	5,687.08	805,035.57	113,497.75	100.00%

Age Band - Census & Claims

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No filtering defined

Insured persons Breakdown by Age	Headcount as at Sep 2012	%
0-20	1,337	36.37%
21-30	296	8.05%
31-40	624	16.97%
41-50	731	19.89%
51-60	504	13.71%
61-65	158	4.30%
66-70	15	0.41%
71-75	9	0.24%
76-80	1	0.03%
81-85	1	0.03%
Total	3,676	100.00%

Breakdown by Age	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
0-20	124,164.32	127.68	102,318.16	21,718.48	12.71%
21-30	45,614.42	133.61	40,041.29	5,439.52	4.97%
31-40	258,302.35	533.42	230,111.61	27,657.32	28.58%
41-50	270,633.04	804.90	241,877.35	27,950.79	30.05%
51-60	158,338.06	4,087.47	132,230.02	22,020.57	16.43%
61-65	31,950.91	0.00	27,007.93	4,942.98	3.35%
66-70	15,228.34	0.00	13,166.34	2,062.00	1.64%
71-75	19,988.96	0.00	18,282.87	1,706.09	2.27%
76-80	0.00	0.00	0.00	0.00	0.00%
81-85	0.00	0.00	0.00	0.00	0.00%
86-90	0.00	0.00	0.00	0.00	0.00%
91-up	0.00	0.00	0.00	0.00	0.00%
Total	924,220.40	5,687.08	805,035.57	113,497.75	100.00%



Relation - Census & Claims

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No filtering defined

Insured persons Breakdown by Relation	Headcount as at Sep 2012	%
Child	1569	42.68%
Plan Member	1308	35.58%
Spouse/Partner	799	21.74%
Total	3676	100.00%

Breakdown by Relation	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Child	155,724.51	261.29	130,746.53	24,716.69	16.24%
Plan Member	458,135.62	2,663.76	391,037.94	64,433.92	48.57%
Spouse/Partner	310,360.27	2,762.03	283,251.10	24,347.14	35.18%
Total	924,220.40	5,687.08	805,035.57	113,497.75	100.00%

Gender - Census & Claims

Contract Name DFA
Location(s) All Locations
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Period 05/2012 - 09/2012

No filtering defined

Insured persons Breakdown by Gender/Sex	Headcount as at Sep 2012	%
Female	1828	49.73%
Male	1848	50.27%
Total	3676	100.00%

Breakdown by Gender/Sex	Expenses	Other Ins	Reimbursements	Not Reimbursed	Type of Service (% of total reimbursements)
Female	472,064.31	4,173.05	409,770.42	58,120.84	50.90%
Male	452,156.09	1,514.03	395,265.15	55,376.91	49.10%
Total	924,220.40	5,687.08	805,035.57	113,497.75	100.00%